

Apprenticeship Standard - L3 Unified Communications Technician

What is this Apprenticeship about?

This Apprenticeship will help to upskill existing staff working within the sector or we can help you recruit apprentices wishing to pursue this career.

Apprentices will gain a range of skills using the latest technologies. Enabling development & streamlining of business processes for efficient operations.

Our tailored training will precisely match your needs, resulting in a well-trained, capable workforce. Delivery will be in the workplace, providing a cost effective & efficient means of upskilling your staff. An industry specialist Assessor will support you & your Apprentice throughout the process.

How is this Apprenticeship delivered?

On & off the job training, plus occasional day release at Stoke on Trent College

What else do I need to know?

Regular intakes throughout the year, monthly

What apprentices will learn

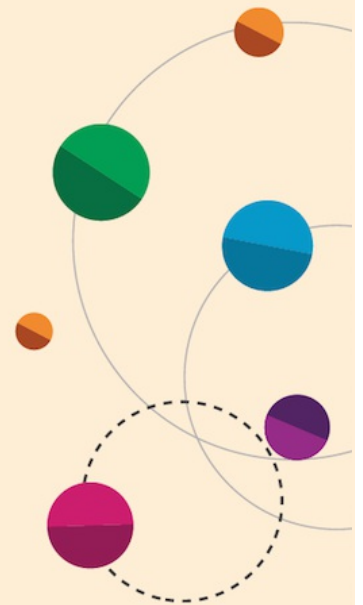
- analysing system problems
- installing and configuring components and systems
- diagnostic tools to monitor and test network performance
- upgrading hardware and software
- interpreting technical specifications
- giving customers technical support
- knowledge of networks, cloud services, diagnostic and testing tools, and cabling



Course code
ST0130/V1

No. of weeks/duration
Typically 24 months

Location
Burslem Campus / Workplace



For the latest fees visit:
[www.stokecoll.ac.uk/
employers/apprenticeships/](http://www.stokecoll.ac.uk/employers/apprenticeships/)

For more information:
Call **01782 603603** Email **business@stokecoll.ac.uk**
Visit **www.stokecoll.ac.uk/employers/apprenticeships/**

